



**Dennis D. Smith**  
Chief Information Officer  
NHouse Design & Technology  
6009 Hawthorne St.  
Cheverly, MD 20785



## **Residential Computer Services**

Let NHouse Design & Technology cater to all your computer needs in our shop or right in the convenience of your own home!

### **Home Networking Help**

Home Network Installation / Troubleshooting - Do you have more than one computer in your home? Do you want them all to share the same Internet connection? With a wired or wireless LAN, or Local Area Network, you can do that and more. You'll be able to access the Internet, share files, and print to a single printer - all from any computer on your network. In addition, we can troubleshoot your existing network or help you go wireless, allowing you to browse the Internet and print files from your living room or even the back yard. Let us construct a network that fits your lifestyle! Request this service now

***Wireless Network Security*** - How safe is your wireless network? The default installation for most wireless networks does not include setting up security, which means that over 75% of all wireless networks are NOT secure! So unless you have taken deliberate steps to implement security, more than likely your network is at risk. We'll come to your home and lock down your network, so you can keep unwanted hackers and other pesky intruders out by restricting access to only the computers of your choice. Request this service now

### **System Protection / Internet Setup and Security**

Virus / Spyware / Adware Protection, Scan and Removal - Is your computer running extremely slow or acting a bit strange? Chances are it got infected with a virus or worm, or is loaded down with spyware and adware. Whether a hacker or identity thief has infected your computer or email with Trojans, malware, or other nasty enemies, we have just the medicine your computer needs. We'll scan your entire hard drive and remove every trace of unwanted junk that slows down your computer and threatens the confidentiality of your personal and private information. We'll also teach you how to keep your computer spotless and secure by preventing future outbreaks. Request this service now

***Online Child Safety*** - Do you worry about who your teenager is chatting with online? Do you worry that your school-age child will accidentally stumble upon a pornography site while trying to do their homework? If you own a computer and have children or teenagers in your home, then Internet filtering software is a must. We come to your home, help you purchase, install, and configure Internet filtering software that protects your children from Internet predators, obscene websites, objectionable chat rooms, and more. We then give you a personalized training session on using the software. Request this service now

### **Routine Maintenance and Cleaning**

System Tune-Up and Optimization - Let's face it - without periodic maintenance your computer becomes increasingly sluggish, disorganized, and cluttered. We'll optimize your system with hundreds of system tweaks and enhancements that will defragment your hard drive, accelerate your PC's performance, make Windows boot faster, and increase your Internet and download speeds by up to 300%. We'll also perform several critical system updates, maintenance tasks, and repairs that will correct hard drive problems, clean and optimize your system registry, find and fix stubborn system errors, and more. Let us keep your computer running smooth, fast, and error free! Request this service now

***System Cleaning*** - When was the last time you thoroughly cleaned your computer - inside and outside? If it has been awhile (or never!), then you need our physical cleaning service. Experts recommend that you clean your computer every 3-6 months. Removing dust, pet hair, and smoke buildup not only stops the spread of germs, but also keeps your computer functioning properly, and even extends the life of your computer by allowing it to properly cool itself. Let us come out and give your computer the ultimate cleaning; we'll remove the dust particles from inside your computer case, spray your keyboard and mouse with compressed air, and shine up your monitor. Your computer will look and run like new again! Request this service now



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### **Data Services**

Data Migration - Are you looking to transfer the data from your old computer to your new computer? With our data migration service we can help you do just that. Request this service now

## ***Hardware Support***

***Hardware Install / Upgrade / Repair*** - We can install or upgrade any internal or external hardware device on your desktop or laptop computer. Examples of hardware devices that we install or upgrade include: hard drives, RAM (memory), network interface cards, CPU (processor), printers, scanners, video cards, monitors, CD-ROM drives, DVD-ROM drives, CD/DVD burners, modems, sound cards, speakers, webcams, digital cameras, CMOS batteries, external zip drives, and more. Request this service now

## ***Software Support***

***Operating System Installation*** - If you're ready to upgrade to the latest operating system or if you want a fresh installation of your current operating system, we can help you wade through the process. We will come to your home and install, or reinstall, Microsoft Windows and all critical updates onto your desktop or laptop. This service includes formatting, or clearing off, your hard drive which makes your system run smoother and brings it back up to speed. Request this service now

***Install / Upgrade Single Software Title*** - Whether you're interested in expanding your software collection or updating an existing application, we can install or upgrade a single software title and all critical updates on your desktop or laptop. High-speed Internet required for critical update installation. Software not included. Request this service now

***Install / Upgrade / Repair Software Suite*** - We can install, upgrade, or repair one software suite and all critical updates on a single desktop or laptop. Examples of software suites include: Microsoft Office, Internet Security packages, etc. High-speed Internet required for critical update installation. Software suite not included. Request this service now

### ***Computer Training / Tutoring***

Computer Training - Do you want to improve your computer skills? Perhaps you are a novice computer user and need a lesson on basic computer literacy, or maybe you need more advanced training? Whatever your need, we offer personalized training sessions on any technology-related topic you want to learn, such as: basic PC skills, getting the most from your software, navigating and searching the Internet, downloading music to your portable MP3 player, working with your digital pictures, and more. All skill levels welcome. Request this service now

### ***PC Troubleshooting and Help***

PC Troubleshooting / Diagnostics - Does your PC freeze up, crash, or run extremely slow? Has your Internet come to a crawl or do you constantly get bombarded by error messages? Don't let your PC problems drive you crazy; call us instead! We can troubleshoot and diagnose problems with your software, hardware, Internet, email, operating system, and more. Through a series of system tests and diagnostic checks, we'll get to the root of your problem and advise you on the best possible solution. Request this service now



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As you can see we offer a wide range of computer support including computer repair, computer consulting, and general computer help so if you cannot find what you are looking for on this page contact us anyway. We can help!

## **Business Computer Services**

Let us be your on-site technology department! If your business frequently needs computer support, but isn't ready to hire a full-time IT staff, we can help.

### **Network Consulting and Repair**

Business Network Design / Installation - A wired or wireless LAN, or Local Area Network, connects your company's computers and allows them to share resources such as files and printers. If your office has multiple computers, you can gain tremendous benefit by networking them. We'll design and construct the perfect network for you, and put your business into high gear. Request this service now

**Network Troubleshooting / Support / Repair** - Are you having problems with your existing network? If your network is down or not functioning properly, it is difficult for your employees to be productive, which costs your business time and money. We'll come to your office to troubleshoot, diagnose, and fix the problems ailing your network. Let us get your business back on track! Request this service now

**Wireless Network Security** - How safe is your wireless network? The default installation for most wireless networks does not include setting up security, which means that over 75% of all wireless networks are NOT secure! So unless you have taken deliberate steps to implement security, more than likely your network is at risk. We'll come to your business and lock down your network, so you can keep unwanted hackers and other pesky intruders out by restricting access to only the computers of your choice. Don't chance having your critical business data stolen, let us secure your network today! Request this service now

### **System Protection and Internet Security**

Virus / Spyware / Adware Protection, Scan and Removal - Are your computers running extremely slow or acting a bit strange? Chances are they got infected with a virus or worm, or are loaded down with spyware and adware. Whether a hacker or identity thief has infected your computers or email with Trojans, malware, or other nasty enemies, we have just the medicine they need. We'll scan the entire hard drive and remove every trace of unwanted junk that slows down your computers and threatens the confidentiality of your private information. We'll also teach you how to keep your computers spotless and secure by preventing future outbreaks. Request this service now

**Internet Content Filtering** - Don't let your employees take advantage of their Internet privileges! When employees spend too much time on irrelevant or obscene websites, it decreases productivity and costs organizations, like yours, time and money. We come to your business, help you purchase, install, and configure Internet filtering software that blocks access to irrelevant and obscene websites, prevents your employees from spending too much time online, and more. We then give you a personalized training session on how to use the software. This service is also great for school districts (and libraries) to keep teachers and students on task while using the Internet. Request this service now

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drive problems, clean and optimize your system registry, find and fix stubborn system errors, and more. Let us keep your computers running smooth, fast, and error free! Request this service now

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### **Website Design and Development Services**

Get your business up to speed with a new or updated web site. Customers expect to find you online, and when they can't, they go to your competitor, the one that does have a website! Let us build your business a great-looking custom designed website so you can stop letting potential customers slip through the cracks. We work with you to design a site that will fit your needs - whether you need a simple web presence, a large e-commerce site, or a fresh look for your existing website. In addition, to creating your website, we can also manage all of the hosting details for you as well and optimize your site so your new website has the best chances of ranking highly in the search engines. Visit NHouse Design & Technology for more information.

### **Graphic Design and Corporate Identity Services**

In the business world, first impressions matter. Potential customers can tell a lot about you and your company based on the visual image that you portray. We can help your business stand out from your competition and get noticed by potential customers with our custom graphic design and corporate identity services. Whether you need an eye-popping logo, a striking brochure, one-of-a-kind business cards, dazzling letterhead, promotional materials that grab potential customers' attention, or a completely custom project, we've got you covered. Make that first impression count and offload the design to us so you can focus on what you do best. Visit NHouse Design & Technology for more information.

### **Data Services**

**Data Migration** - Is your business looking to upgrade to new computers? If so, you'll need to transfer the data from your old computers to your new computers. With our data migration service we can help you do just that. Request this service now

**Secure Data Deletion** - Don't get caught giving away your confidential data! If your business is selling, donating, or otherwise getting rid of its old computers (or even just upgrading hard drives), you must ensure that all your sensitive data is securely erased. Deleting files, or even formatting the entire hard drive, does NOT actually remove the data from your drive. All your old email, private business documents, customer databases, trade secrets, tax returns, passwords and more still exist on the drive. With a little know-how these files are easily recoverable, and can lead to identity theft of your business or your employees. With our secure data deletion service we can wipe your entire hard drive, or even just a few files or folders, so that the data is completely destroyed and 100% gone with absolutely no possibility of it being recovered. Request this service now

### **Hardware Support**

**Hardware Install / Upgrade / Repair** - We can install or upgrade any internal or external hardware device on your desktop or laptop computer. Examples of hardware devices that we install or upgrade include: hard drives, RAM (memory), network interface cards, CPU (processor), printers, scanners, video cards, monitors, CD-ROM drives, DVD-ROM drives, CD/DVD burners, modems, sound cards, speakers, webcams, digital cameras, CMOS batteries, external zip drives, and more. Request this service now



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**Hardware Inventory** - We take inventory of all your current technology devices, and prepare a printed report for your records. This report is handy for insurance purposes and curtailing employee theft. Request this service now

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**Software License Audit** - We survey each one of your computers to determine the number of software licenses installed. If the number of installed licenses is greater than the number of licenses purchased, we will help you develop a plan to come into compliance with licensing laws. Request this service now

### **PC Troubleshooting and Help**

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### **Advice and IT Consulting**

**Custom Software Development** - Are you struggling to find software that does exactly what you need? If your business is in need of a custom software solution, we can help! We'll work with you to craft the perfect solution that store-bought software just can't provide. Request this service now

**Custom Database Programming** - If you need a custom database developed, you're in the right place! We'll work with you to engineer a system that works the way you do. Request this service now

**Technology Planning** - If you want to implement technology into your current business practices, but don't know the best course of action, we will sit down with you to determine and document specific ways you can leverage technology in your business. Request this service now

Call for our Computer Service and Support Plans if your business needs regular computer service and support.

As you can see we offer a wide range of computer support including computer repair, computer consulting, and general computer help so if you cannot find what you are looking for on this page contact us anyway. We can help!